

HISTORICAL OVERVIEW

The Franklin County Child Support Enforcement Agency (CSEA) was created on January 1, 1988. Prior to that time, the child support function in Franklin County was divided among four separate agencies. The CSEA is now the single county agency that is charged with collecting and enforcing child support obligations.

The Child Support Enforcement Program is a federal, state, and local effort to collect child support from parents who are legally obligated to pay support. The CSEA is under the direct control of the Franklin County Board of Commissioners and is administered by a board-appointed director. Program guidance and oversight are provided to the CSEA by the Ohio Department of Job and Family Services, Office of Child Support Enforcement.

AGENCY GOALS

- To insure that children are supported by their parents.
- To encourage family responsibility.
- To reduce the county's public assistance costs.

MAJOR PROGRAM SERVICES

The Agency can do the following:

- Establish paternity for a child born out of wedlock.
- Locate absent parents responsible for paying support.
- Establish, modify and enforce child support orders.
- Establish and enforce orders for medical insurance coverage.
- Obtain a withholding order if the obligor is employed, draws Unemployment Compensation or Worker's Compensation, or has funds available in a financial institution.
- Intercept an obligor's state or federal income tax refund to satisfy a child support debt.
- Report the amount of past due support owed by an obligor to a credit reporting agency when the obligor is in default.

The Agency cannot do the following:

- Negotiate visitation rights.
- Address contested visitation issues.
- Determine custody of children.
- Collect divorce property settlements.
- Collect medical bills other than previously stated.

- Locate runaway children.
- The CSEA cannot act as your private attorney or represent you in any way outside the scope of its authority.

MAILING ADDRESS:

Franklin County CSEA
80 East Fulton Street
Columbus, Ohio 43215-5147

OFFICE HOURS:

8:00 a.m. to 5:00 p.m.
Monday - Friday
(Closed Weekends & Legal Holidays)

TELEPHONE NUMBERS:

General Information 462-3275
Lost Checks/Stop Payments 462-6454
Automated Payment Inquiry 1-800-860-2555
Fax Number 462-6409
TDD Number 462-7697
Child Support Tips Hotline 1-800-8-KIDS-88

AGENCY WEB SITE:

www.co.franklin.oh.us/commissioners/csea/

(Telephone numbers within the 614 area code)

HOW TO MAKE YOUR PAYMENTS

As of October 2000, all child support payments must be made through Ohio's Child Support Payment Central (CSPC). The mailing address for your child support payments is: **CSPC, P.O. Box 182372, Columbus, Ohio 43218-2373**. The CSPC will only accept payments by check or money order. Checks and money orders should be made payable to **CSPC**.

Please include your SETS case number on all of your payments. In the absence of this number, please print your social security number and your court docket number somewhere on your payment so that your account can be properly credited.

Cash payments or certified checks will continue to be accepted at the cashier's window of the agency on the first floor at our 80 East Fulton Street address. Our cash payment hours are from 8:00 a.m. to 4:30 p.m.

Information on your child support payment account can be accessed by calling the SETS Automated Payment Line at 1-800-860-2555. Remember, in order to access this system, you will need to enter your SETS case number.

PROCESSING CHARGE

In making your payments, don't forget to include the processing charge. Your processing charge can be calculated by taking 2% of the court ordered payment (multiply the payment amount by .02).

EXAMPLE:

Payment is \$75.00 per week. By multiplying \$75.00 by .02 you arrive at the processing charge, in this instance, of \$1.50. When this amount is added to the payment, your total payment becomes \$76.50.

CHANGE OF ADDRESS

The law requires both the obligor and the obligee to notify the agency of any change of name or address. In the past, operating under the former county system, the post office would forward our county checks to custodial parents who had moved to a new residence. Under the statewide SETS system, your state checks will no longer be forwarded. So, if you fail to notify us when you move, your child support checks will now be returned by the post office to CSPC and these payments will not be reissued until we can locate your new address and enter it onto the system.

WHAT TO DO IF YOU ARE NOT RECEIVING SUPPORT PAYMENTS

Contact the office in writing or by phone and request establishment, enforcement, or location services. There is no charge for these services.

ENFORCEMENT OF SUPPORT ORDERS

If you require our services to enforce a support order, the following information is requested:

- Name and address of the person obligated to pay.
- Obligor's social security number and date of birth.
- Child's birth certificate and SSN number.
- Child support order.
- A picture of the obligor, if available.
- Name and address of obligor's current or most recent employer.

- Names of friends or relatives, or organizations to which the obligor may belong.

- Information pertaining to the obligor's income or assets (i.e. pay slips, tax returns, bank accounts, investments or property holdings).

- Any other information concerning the whereabouts of the obligor.

Each child support case is different and the remedies used to collect support can vary depending on the circumstances of the individual case.

CSEA TERMINOLOGY

Obligor:	The person who is required to pay support.
Obligee:	The person to whom support is being paid.
Arrearage:	The amount of support that is due the obligee when payments are not current under the terms of a support order.
Processing Charge:	A service fee charged on all payments made through Ohio's CSPC. This fee is set by state law.
Income Withholding:	An order of the court that requires an employer, financial institution, or income withholder to deduct support payments directly from the income of the obligor.
Title IV-D:	The section of federal law that authorizes additional enforcement remedies to collect support and provides federal funding for the agency.
OWF:	Ohio Works First (Ohio's public assistance program).

FRANKLIN COUNTY COMMISSIONERS

MARY JO KILROY, President
DEWEY R. STOKES
PAULA BROOKS



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The Franklin County Child
 Support Enforcement Agency
 80 East Fulton Street
 Columbus, Ohio 43215-5147

CHILD SUPPORT...

A BUILDING BLOCK IN YOUR CHILD'S FUTURE!



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